



Dear [Martin](#),

We are writing on behalf of the Parent Carer Forum - York to express our full support for your proposal to establish a SEND Hub. We believe this initiative will significantly benefit York families in several key ways:

- **Improved Access to Services:** Central signposting to relevant services.
- **Availability of Support:** Easier access to both professional and peer support.
- **Timely Assistance:** More timely access to support while waiting for professional services.
- **Joint Partnership Working:** Improved cross organisational working for the best interests of young people with SEND.
- **Facilitation of Coproduction:** Greater opportunity to gain parent carer voice to inform health, education and social care services for young people with SEND.
- **Maximised Resources:** Increased awareness and optimal use of existing provisions in the City of York.
- **Streamlined Services:** Potential for minimising duplication of service provision.
- **Efficient Use of Funding:** More effective and efficient use of SEND funding.

The Parent Carer Forum frequently encounters parents and carers struggling to access the right information at the right time due to various barriers, such as emotional exhaustion, difficulty engaging online, or simply not knowing where to start. The value of a physical location where individuals can walk in, be greeted, and receive appropriate guidance cannot be overstated. As there will be access to multiple services under one roof, this hub will help working parent carers minimise the time taken off to seek support. Additionally, the proposed outreach work will ensure that families unable to travel to the hub can still access necessary services.

We hope your bid for a SEND Hub is successful and look forward to being actively involved.

Kind regards,

Jennie Hitchins and Emma Smith

Chair and Vice Chair

On behalf of the trustees and members of Parent Carer Forum - York